



Date: April 12, 2020

From: Nanci Kreidman, M.A.  
Chief Executive Officer

RE: COVID-19 Response Plan

As the pandemic remains a real threat to safety and good health for island families, Domestic Violence Action Center is maintaining a skeletal staff in its agency headquarters, and arranged for direct services staff to work remotely. All precautions for safety are being routinely taken, with sanitizing and physical distancing, masks and zoom meetings in place.

#### DVAC Helpline

- ✓ Helpline is available weekdays from 8:00 to 5:00.
- ✓ A text feature has been added 605 956-5680

#### On Site Court Advocacy - EXPO

- ✓ Advocates are on site in Kapolei to respond to the needs of petitioners filing ex parte petitions for restraining orders
- ✓ Advocates are also available on site in Kapolei to accompany survivors through their Order to Show Cause hearing for obtaining Orders for Protection
- ✓ Advocate is on site at Punchbowl, Circuit Court, to assist petitioners filing for ex parte restraining orders

#### Crisis Services and Support Groups

- ✓ Advocates in all DVAC programs are working to support survivors with crisis support, safety planning, financial assistance and other appropriate referrals (this includes Alaka'i, Campus Survivor Advocacy Program, Teen Alert Program, Pulama I Ka Ohana advocates)
- ✓ Accompaniment is being provided, while practicing physical distancing
- ✓ Support Groups are conducted via zoom
- ✓ A chat feature has been added to [www.domesticviolenceactioncenter.org](http://www.domesticviolenceactioncenter.org)

#### Legal Services

- ✓ Representation in all restraining order matters is ongoing.

**DOMESTIC VIOLENCE ACTION CENTER**

ADDRESS: P.O. BOX 3198, HONOLULU, HI 96801-3198

LEGAL HELPLINE: (808) 531-3771

TOLL-FREE NEIGHBOR ISLAND HELPLINE: (800) 690-6200

WEBSITE: [WWW.DOMESTICVIOLENCEACTIONCENTER.ORG](http://WWW.DOMESTICVIOLENCEACTIONCENTER.ORG)

EMAIL: [DVAC@STOPTHEVIOLENCE.ORG](mailto:DVAC@STOPTHEVIOLENCE.ORG)



- ✓ New cases are being accepted to meet the community need to the extent that is practicable.

We will continue to communicate with all of you so that information is updated as the situation progresses.