The Sponsoring Institution is committed to ensuring that the educational and work environment allows residents to raise and resolve concerns in a confidential and protected manner without fear of intimidation or retaliation. There are multiple methods by which the Sponsoring Institution provides avenues for residents as well as faculty to provide concerns confidentially.

Graduate Medical Education (GME) Anonymous Feedback
Residents, Fellows and Faculty are welcome to use the anonymous feedback link from which concerns may be sent directly to the Office of the DIO, GME Office and/or Program Leadership. This link is available on the University of Hawaii, John A. Burns School of Medicine Graduate Medical Education website as well as the New Innovations home page.

After receipt of the concern, the recipient will send the concern to the appropriate leadership (including the Program Director if the Program has been identified). The GME Administrator is responsible for tracking the progress and resolution of each concern and presenting it for discussion at the GMEC as applicable.

Program Leadership and Administration
A Resident/Fellow may discuss his/her concern(s) with the Chief Resident, Resident representative to the GMEC (Resident Leadership Forum Representative), faculty advisor, Program Director, Department Chair, the Office of the DIO (DIO, Deputy DIO, HRP CEO, GME Administrator) and the Dean. Confidential and anonymous reporting mechanisms within Programs are also available, such as locked suggestion boxes and anonymous email addresses from which Residents may send an email to Program-specific administrators.

Similarly, Faculty and staff may discuss their GME-related concern(s) with the Program Director, Department Chair, Office of the DIO and the Dean.

Note: Regardless of reporting method, there will be no retaliation against or intimidation of all individuals (Residents, Fellows, Faculty and Staff) who raise or provide information concerning GME-related concerns, issues or recommendations. For more information on the Sponsoring Institution’s policies and procedures, please visit http://jabsom.hawaii.edu/about-us/policies/.